



June 18, 2024

## **RPSS Operational Guidelines for Customers**

Advisory No. 12

TLD Personnel Monitoring Services (TPMS)

To our valued TPMS Subscribers,

Please be informed of an important update regarding your TLD Personnel Monitoring Service (TPMS) subscription. Due to unforeseen technical issues, your subscription to the TPMS will be **transferred to the OSL Personnel Monitoring Service (OPMS)**. Thus, you will be receiving OSL Dosimeters instead of TLDs for your use in monitoring the radiation exposures received by your personnel.

In connection with this, all your subscription and payment records will be transferred to the OPMS. This transfer will not entail any additional cost and will start on the July – August 2024 monitoring period. Please be assured that despite these changes, our commitment to your safety and satisfaction remains our top priority. We have thus taken all necessary steps to help ensure a seamless transition.

For more information on the OPMS, kindly refer to our Customer Service Guide through this link:https://pnri.dost.gov.ph/images/officialforms/Radiation\_protection\_services/PMS\_Service \_Guide\_2020\_FINAL.pdf

If you are amenable to the transfer of your subscription from TPMS to OPMS, kindly **send your confirmation by submitting the attached Subscription Transfer Form**, or by filling out the **Microsoft Form via this link**: <a href="https://forms.office.com/r/Gxx2Ps3i3c">https://forms.office.com/r/Gxx2Ps3i3c</a>. Please note that we will only proceed with the issuance to the next monitoring period once we receive your response.

We apologize for any inconvenience that this may have caused you. For any concerns or queries regarding this matter, please email us at <a href="mailto:rps@pnri.dost.gov.ph">rps@pnri.dost.gov.ph</a>. You may also contact us at the following phone numbers: +639336079291; +639270660751 or at (02) 89296011 to 19 local 246 / 262. You may also reach us through Facebook Messenger at DOST- PNRI Radiation Protection Services.

We appreciate your understanding and continued trust in our services.

Kristine Marie Romallosa Dean

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Chief, Nuclear Services Division

